



common
ground

QUEENSLAND
ending homelessness

2017 - 2018

ANNUAL TENANT SATISFACTION SURVEY

SNAPSHOT

Tenant Satisfaction Survey 2017-2018



55%
of Brisbane Common
Ground tenants respond-
ed to the survey



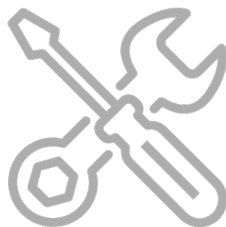
87.50%
said they felt settled in
their housing at Brisbane
Common Ground



81.25%
said Brisbane Common
Ground feels like home



85%
said they felt safe living
at Brisbane Common
Ground



98.75%
said they were satis-
fied with the quality of
maintenance provided
by Common Ground
Queensland



96.25%
said they are satisfied
with having a Concierge
service