



common  
ground

QUEENSLAND  
ending homelessness

ANNUAL REPORT  
2017 - 2018

Making a Difference Together





From the Ground Up - canvas #11

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## Supportive Housing Principles

The Common Ground model of supportive housing is a proven and cost effective solution to ending homelessness that is based on a set of validated principles. Supportive housing can be delivered in single site high or low density developments or in scattered housing sites.

### DESIGN

A thoughtfully designed and well-maintained positive home environment that includes community spaces and opportunities for the wider community to participate. An asset for the whole community.

### PERMANENCY & AFFORDABILITY

Housing is permanent, affordable and self-contained with rent calculated as a percentage of income.

### TENANCY MIX

There is a mix of tenants with a proportion having experienced homelessness and some who have not. This mix ensures a vibrant and diverse building community.

### SAFETY

A Concierge service is provided 24 hours a day, 7 days a week to ensure a welcoming yet controlled access to the building.

### SERVICES FOR TENANTS

An on-site support provider offers a holistic, tenancy-focused service to those who require support to remain housed.

### SOCIAL INCLUSION

Each element of supportive housing aims to create the greatest possible degree of empowerment and independence for individuals as well as a thriving community for tenants and neighbours.

## COMMON GROUND QUEENSLAND

*Our vision is to end homelessness in the communities in which we operate.*

*Our mission is to create supportive housing solutions through effective public, private and community partnerships.*





## Chair's Report

Welcome to our 2017-2018 Common Ground Queensland annual report.

The past year at Common Ground Queensland (CGQ) can be characterised as a year of service, while maintaining vigorous efforts to expand the offering we are able to provide. CGQ continues to provide supportive housing to people who have experienced or are at risk of experiencing homelessness and affordable housing for low income earners. While different people have come and gone across the year, the overarching character is 'business as usual'. That is a good thing; not every year, month, week or day has to be a time of major change. Steady state is sometimes necessary.

Looking to the future we remain optimistic of expanding our services. If one looks at where one might usefully locate another CGQ supportive housing high rise service in Brisbane, I think logic might take you to conclude, the other end of the Brisbane CBD.

At the invitation of 3rd Space in Fortitude Valley, CGQ has spent some time and effort working collaboratively on the idea of rebuilding the existing 3rd Space drop-in centre to include a supportive housing high rise component along with other useful assets. We are pleased to report that we have managed to bring to the table a grant from the State Government and some very helpful supporters who are contributing pro bono services, both of which have enabled 3rd Space and CGQ to advance our thinking on and advocacy of this new service possibility. Our enthusiasm for this idea is not dimmed by our absence of success to date. We will continue to haunt the corridors of George and William Streets working on an outcome. We are grateful for the confidence the team at 3rd Space have invested in us.

CGQ has also spent time and effort liaising with local governments in the South East Queensland (SEQ) region trying to identify solutions for supportive housing need in their areas. Regrettably much of this effort has come to a halt with the cycle of disruption in certain SEQ local governments. The lesson for us is a reminder that good governance always matters.

The sustainability of CGQ has been reinforced via our agreement with the Queensland Department of Housing and Public Works to upgrade our financing agreement from the past year on year method to five yearly, with a Brisbane Common Ground building lease operating to a matching timeframe. Negotiating a new funding agreement yearly was onerous for both our organisation and the department. It is pleasing to see this reality recognised by our government partner and to have that recognition followed up with action and drive that has produced a most satisfactory outcome. Thanks to departmental senior executives Trish Wooley, Mark Wall and their teams. We are grateful for your engagement and collegiality.

There have been no changes in Board composition this year. That stability is a good thing, especially in a relatively steady state year. Our directors; Michael Ryall, Arabella Douglas, Christine Grose, Mark Lightfoot, Joanna Spanjaard, Deanna Nott and Mark Fenton serve CGQ well. May I express my gratitude to all of the CGQ directors for their work in the past year. I am confident the Board is well placed to further CGQ's vision to end homelessness.

CGQ continues to pursue a strategic path as defined in the 2016-2017 year, but with a degree of refresh to reflect our past years' experience and changing circumstances out in the world.

That plan continues to focus our efforts in the following three areas:

- Purposeful Growth: Growth that advances us towards our vision of ending homelessness.
- Operational Efficacy: Providing services, in partnership with others, that are sustainable, value for money and that genuinely meet the needs of those we serve so that we can say we are ending homelessness a person at a time.
- Relational Integrity: Creating partnerships and community support for the development and delivery of supportive housing solutions.

Much of the Board's governance improvement activity came to fruition in the past year. As previously noted, we were ably assisted in that governance improvement task by our then Company Secretary Amanda Boland. In this year past Amanda has moved on and we have recruited Justin Hogg as the new CGQ

Company Secretary. Justin has found his feet quickly and is a valued resource for the CGQ Board and our service.

In my report last year I said:

*It is mandatory for a Chairman's report to note the Board's thanks to the CEO and staff and so I do here but it's not a perfunctory thanks at all. In the wash up of the year past I have had the pleasure of conducting our CEO's annual performance review which included surveying Directors and internal and external stakeholders. It is thoroughly gratifying to observe the esteem in which our CEO Sonya Keep is held by our partners in government, from other community service organisations and by staff. I also gratefully acknowledge the efforts of our staff at Common Ground Queensland, particularly that of Michael Murphy and his building management team, Erin Smith for her work supporting the Board and our committees and Rikki Pieters for her policy advice and analysis. The organisation's performance is a testament to your and your colleagues' efforts and diligence.*

The same sentiment is applicable this year and it's a testament to the CGQ team to observe all that is needed to bring this paragraph up to date is to mention Derek Taylor. Thanks Derek for your thoughtful policy work as one among a number of useful things you do at CGQ.

And finally, thanks to the people who live at Brisbane Common Ground. The CGQ Board has heard and listened to the feedback you provide. I trust our service has met your requirements across this year.

Peter Pearce

Chairman  
Common Ground Queensland Ltd.





## CEO's Report

I am delighted to provide you with this report highlighting the work Common Ground Queensland (CGQ) has been involved with during the 2017-2018 year.

The release of the 2016 census data this year, provided us with some unwelcome, but expected data, confirming that homelessness in Australia is in fact on the rise. This evidence reinforces the experience of those of us working in the sector who see first hand the impacts of increasing levels of inequality in our community.

Fortunately, we have also seen an upsurge of community interest in the development of responses and systemic changes that would boost the supply of affordable housing and significantly reduce homelessness.

There is a growing body of international and local evidence confirming that increased investment in supportive housing is a critical element to achieving reductions in homelessness and CGQ remains firmly committed to creating supportive housing solutions through public, private and community partnerships.

While this year has not provided CGQ with concrete opportunities to deliver on our strategy to grow our supportive housing offering we have continued to develop our plans for growth through strengthening existing partnerships and consolidating our practice, systems and networks in order to position ourselves to deliver on emerging opportunities.

Working collaboratively with our partners at 3rd Space we have developed a comprehensive plan to integrate an upgraded homelessness drop-in facility offering services to people in crisis with a supportive housing project that would facilitate an exit point from crisis.

I am very grateful to our long term partners, funders and supporters who have contributed to this planning; they include Deloitte, HAL Architects, Grocon and the Department of Housing and Public Works.

I would also like to thank QPAC who have continued to provide us with opportunities to fundraise in support of this project. We look forward to progressing this work over the coming months to determine the feasibility of the plans.

July 2018 will mark six years of operations at Brisbane Common Ground. This project continues to deliver outcomes in ending peoples experience of chronic homelessness by providing the opportunity to establish stability. Stability is a recurrent feature of this project; from the permanence of housing and the constancy of support through to the consistency of organisations and individuals that have worked for, volunteered for, or provided support for this project.

I would like to acknowledge and thank the Queensland Government and in particular the Department of Housing and Public Works for the ongoing funding provided to the project and for the move to implement five-year funding agreements which offer increased certainty for all stakeholders.

During this financial year we have built on the evidence created through the University of Queensland's independent evaluation of the Brisbane Common Ground project. We have continued to gather and analyse feedback provided by our tenants to better understand their experience of living at Brisbane Common Ground. We have used this information along with our own analysis of outcomes to increase our understanding of the models effectiveness and to identify and implement practices that strengthen and sustain tenancies. I would like to thank our partners, Micah Projects, for their ongoing collaboration and commitment to facilitating successful outcomes for our tenants and developing new opportunities to expand our collective impact for other groups who would benefit from access to supportive housing.

The stability, diligence and engagement of the CGQ Directors has added immeasurable value to our organisation this year. In March they re-confirmed their commitment to our areas of strategic focus and have worked in partnership with the CGQ staff to achieve these outcomes. My team and I are grateful for the genuine interest and generous voluntary

contributions made by the Board to work toward our vision of ending homelessness. I would particularly like to thank our Chairman, Peter Pearce whose generosity, support and wisdom I value and rely on.

Since the commencement of our operations phase in February 2012 we have benefitted from our ability to attract and retain talented staff who are committed to the vision of our organisation. As at 30 June 2018 the average years of service for our Operations Team was 5.7 years.

We continually receive positive feedback from our tenants and visitors relating to the work of our Concierge, Maintenance and Function Room staff. Our Maintenance and Function Room teams are further enhanced through the inclusion of tenants as members of these teams. I would like to thank all our staff for their contributions over the past year.

Most importantly I would like to acknowledge the tenants of Brisbane Common Ground for the contribution they make to the success of the project. Their presence and input help make Brisbane Common Ground a place to call home for themselves and others.

Our hope is that this success will ultimately lead to the creation of more homes for those that are currently finding themselves homeless.

Sonya Keep

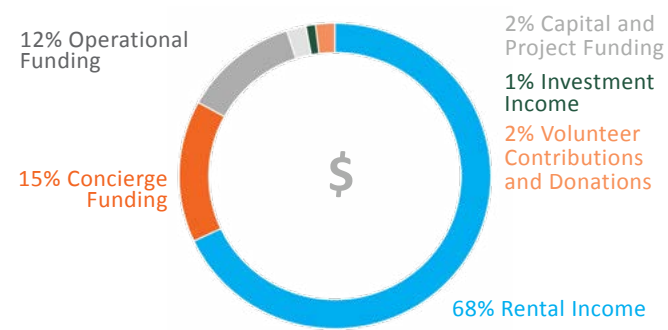
CEO  
Common Ground Queensland Ltd.



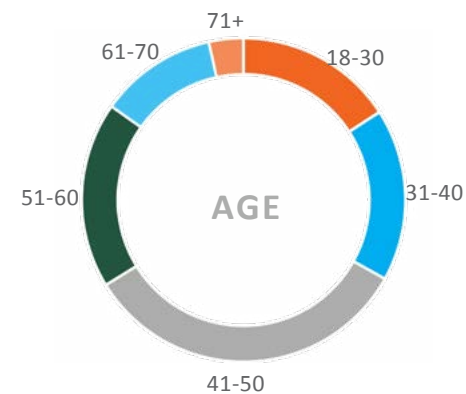
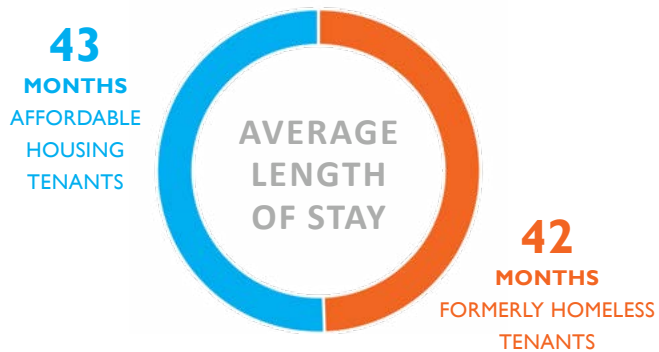
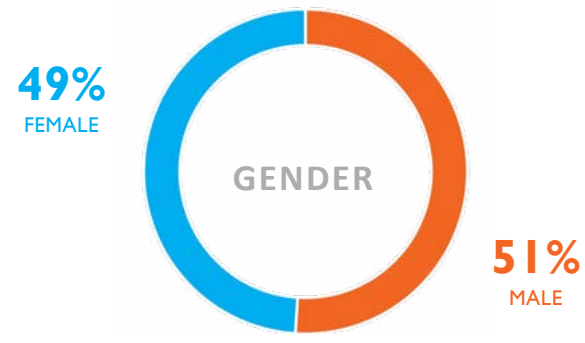
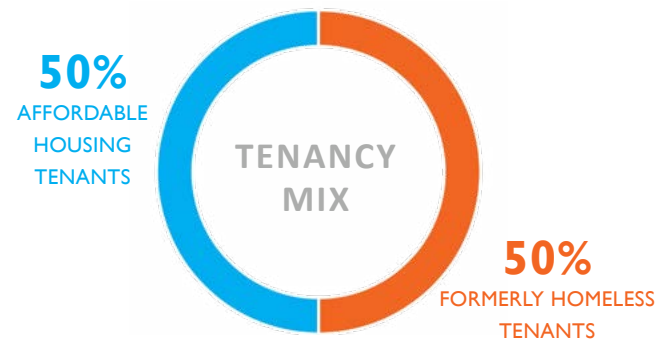
# Year of Achievement 2017-2018

KPI	Target	2017-18
Bad Debts	<1.5%	0.3%
Rent Foregone	<4%	0.8%
Vacancy Rate	<5%	0.33%
Uncollected Rent	<5%	0.23%
Eviction Rate	<7%	4.95%
Evictions to Homelessness	0	0

## Sources of Income

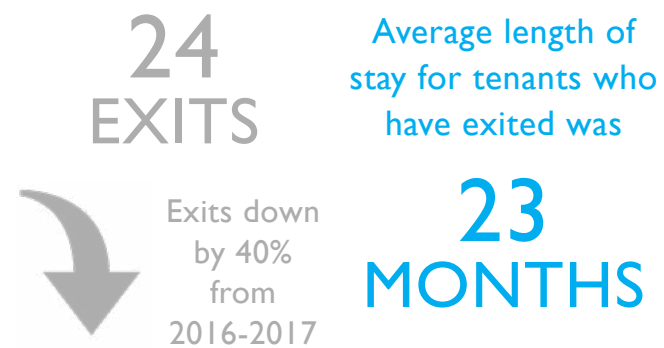


## Our Tenants as at 30 June 2018



## Tenant Exits in 2017-2018

## Tenancies at Risk 2017-2018



\* Formal and informal responses

\* 9.6% remain unresolved as at 30 June 2018

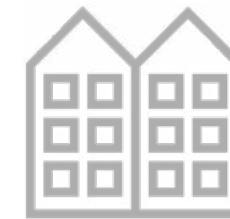
# Tenant Satisfaction Survey 2017-2018



**55%** of Brisbane Common Ground tenants responded to the survey



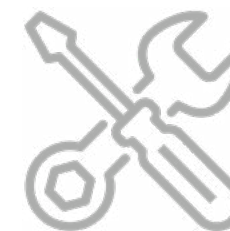
**87.50%** said they felt settled in their housing at Brisbane Common Ground



**81.25%** said Brisbane Common Ground feels like home



**85%** said they felt safe living at Brisbane Common Ground



**98.75%** said they were satisfied with the quality of maintenance provided by Common Ground Queensland



**96.25%** said they are satisfied with having a Concierge service



## Together We Make a Difference

**Community partnerships are central to the Common Ground model. We believe that homelessness can only be ended by working together; that being able to make a difference is strengthened through positive collaboration and shared efforts.**

**This year we would like to acknowledge the diverse partners working with us to make a difference. Some have been with us from the beginning; others have added their support along the way. All play a significant role in assisting us to deliver affordable housing solutions to those most in need.**

### **Micah Projects**

Underpinned by a Memorandum of Understanding, our partnership with Micah Projects is forged on our shared vision of supportive housing. Since the inception of Brisbane Common Ground, we have worked together to provide an inclusive service that is well integrated into the community. Our commitment to sustain tenancies and improve the quality of life of our tenants is reflected in our daily practice and supported at all levels of management and governance.

### **Grocon**

Brisbane Common Ground was Grocon's third Australian Common Ground project completed at cost, with no profit or margin. Post-construction, Grocon have remained a supportive advocate of the model and have generously provided pro-bono project services.

### **Deloitte**

Deloitte has been a long-term supporter of Common Ground Queensland, offering invaluable expertise and resources across all levels of our organisation year after year, from governance advice through to specialist financial, strategic and risk management consultation, much of which has been provided on a pro-bono basis. We are incredibly fortunate to have the consistent support of a corporate entity that understands the importance of social equity and values the work we are engaged in.

### **HWL Ebsworth Lawyers**

HWL Ebsworth Lawyers have been a loyal supporter of Common Ground Queensland's vision to end homelessness long before we commenced operations at Brisbane Common Ground. We have benefitted from the firm's legal guidance and expertise since 2009, when Phil Hegarty joined our Board as a founding director. The relationship has since been consolidated with the appointment of Mark Lightfoot in 2015, who continues to make an invaluable contribution in shaping our strategic direction.

### **Queensland Performing Arts Centre (QPAC)**

The renewal of our Collaborative Agreement with QPAC in December 2017 is a recognition of our shared goal to transform lives. This partnership brings to life our commitment to jointly address our common interests of community sustainability, vitality and social justice within our local area. Over the past year, donations generated from QPAC events on behalf of Common Ground Queensland have totalled \$7,911. The donations collected will be used to expand supportive housing opportunities for people experiencing homelessness in Brisbane. A great result! You can read more about these rewarding collaborations on page 29.

### **Queensland Police Service (QPS)**

Fostering a safe and welcoming environment at Brisbane Common Ground is critical to the wellbeing of our tenants and our neighbourhood. We take this responsibility very seriously and are committed to working with our on-site support partner, Micah Projects and QPS to ensure there is an organised and cooperative approach to the delivery of a policing response when required. This partnership is formalised through a Memorandum of Understanding. Our alliance with QPS is further strengthened through a range of community education and information initiatives including tenant safety forums and Coffee with a Cop events.

### **Iridium Health**

It's nearly three years since we opened the doors at our gym, Rise @ Common Ground and formed a 'we can't believe how lucky we are' association with Iridium Health. Over this time, exercise physiologist, Tim Douge and his dedicated team of professionals and students have turned up rain or shine twice a day, four times a week to facilitate free exercise sessions for our tenants. We are constantly in awe of Tim's commitment to inspire and encourage a greater sense of health and wellbeing and we know how much of a difference it makes.

### **Department of Housing and Public Works**

We could not do the work that we do, without the support and sponsorship of the Queensland Department of Housing and Public Works. We appreciate the opportunity that has been provided to us to manage Queensland's first supportive housing development. Brisbane Common Ground is not just a home for 146 tenants, it is a unique community asset which showcases sustainable design and serves as a hub for social inclusion and innovation.

### **3rd Space**

Underpinned by a Cooperative Agreement, our alliance with 3rd Space is based on our shared commitment to deliver solutions that benefit the most vulnerable members of our community. At the core of our partnership is the recognition that supportive housing is a proven and cost effective solution to ending homelessness. Accordingly, we seek opportunities to work together to facilitate the supply of permanent, affordable and secure housing that is intentionally linked to support services.

### **Community Partnerships and Neighbourhood Connections**

On a final note, we would like to acknowledge the many community partners who visit and use our function room amenities on a regular basis; Queensland Mental Health Alliance, School of Hard Knocks, Clemente, Songlines Choir and the Micah Projects' Hive Team. We would also like to thank our immediate neighbours and the local businesses in our area who have made us feel so welcome over the last six years.

We cannot emphasize enough how much we value this rich diversity of support and partnership! Through experience we have learnt, that it is so much easier to make a difference together.





## Living Her Dream

After five years at Brisbane Common Ground, Jadene recently left our community to pursue a new career at Uluru. "I've got a position working in one of the 5-star hotels as a receptionist, which is really exciting," she shared enthusiastically just before she left. "I'll be doing a 12-month Certificate III Traineeship in Hospitality."

Jadene explained she came by the opportunity online. "I saw the ad on Facebook and I did a bit of research. My hospitality teachers at South Bank TAFE and Annette Gillespie from Micah Projects also encouraged and helped me with the application."

It's clear that Jadene is determined when it comes to following her passion. "I don't know anyone at Uluru, but I didn't know anyone in Brisbane when I came down from Darwin either. It's just the way it goes. You just do it," she expressed matter-of-factly. "I was very eager and excited to get out there in the big wide world. I was studying acting when I first came here and I did a few shows at QPAC which was really good. After graduating with a Diploma in Performing Arts I realised I had other passions that I wanted to pursue."

According to Jadene, her experience at Brisbane Common Ground has been a positive one. "It's been good, I really like the location, I love the

apartment...the fact that it comes fully furnished with everything you need. Just having Micah here has been really handy as well with that support. There aren't a lot of places like this near the city. I feel really safe here."

Jadene particularly loved being able to have her own space. "When I first moved to Brisbane, I was living in Sunnybank in a share house with a bunch of other different people and I was sharing a room. I just wanted my own privacy so I was really happy to get the place here. I don't have to pay to use the washing machine, or whatever, I just do it whenever I want. Having that freedom is really good. There's computers downstairs that you can use and there's free Wi-Fi and I don't have to drive anywhere, I just walk." Embarking on a new adventure can be thrilling and scary at the same time, but Jadene is definitely up for the challenge.

Safe travels Jadene - we wish you the best.

"We create the social fabric that chronic homelessness robs people of."

Rosanne Haggerty

Founder of the Common Ground supportive housing model

## Seeing the Big Picture

Maintaining a robust risk management framework is one of Common Ground Queensland's key priorities. That's why we were excited when Leo Tellam volunteered his expert services in this area just over a year ago. With 10 years' experience managing the Emergency Response and Business Continuity Programs at Tarong Power Station, Leo is literally our Business Continuity and Incident Management guru!

"I got involved with Common Ground Queensland through a former work colleague," says Leo. "I'd retired after a 30-year career in the electricity industry and then while catching up over coffee, my associate mentioned that the organisation was looking for some support to develop a Business Continuity Plan and asked me if I was interested. I said I was happy to volunteer and here we are," he smiles warmly.

Since coming on board, Leo has assisted us to develop a Business Continuity Management System and an Incident Management Plan. Both documents now form part of Common

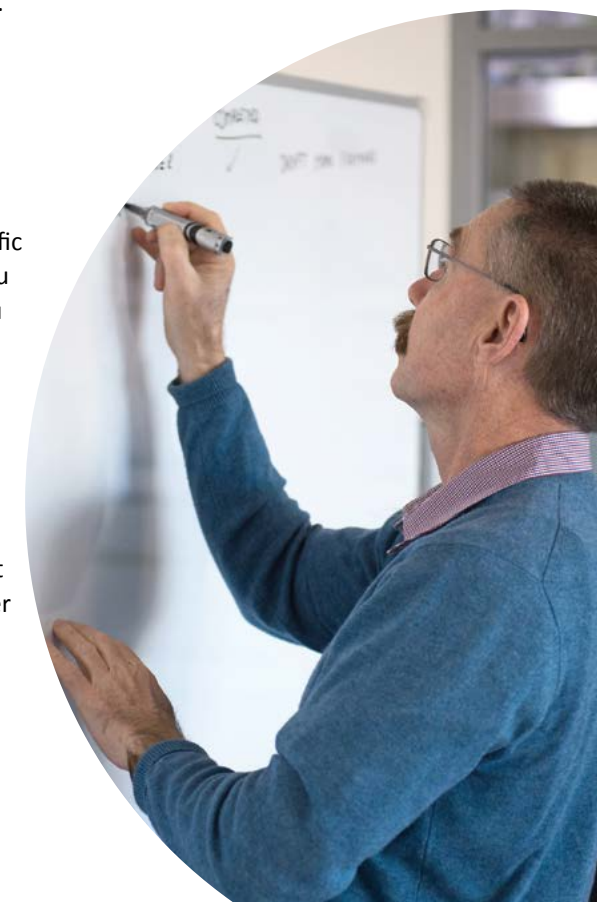
Ground Queensland's broader risk management response. Leo has also led the Operations Team through a flood scenario simulation, providing excellent training and guidance on how to work together effectively in a crisis situation.

"I've found my work in business continuity rewarding," says Leo. "It's about helping people, keeping them safe and minimising the impact on the business in times of crisis."

"Sometimes you can't be totally specific about what you plan for because you don't know what might occur, but if you have general processes and systems in place, you can better manage an incident regardless of what it is."

Leo's contribution is an extraordinary investment, even more so, when you factor in that he is based in Kingaroy and makes a special effort to fit in a visit to Brisbane Common Ground whenever he's in town. Despite an active family and social life, Leo says he still enjoys using the skills he developed in his work life.

Thank you Leo – your contribution and commitment are greatly appreciated!







Kath is a proud Wannyi woman of Lawn Hill

## It's My Home

France, Georgia, Morocco, Italy, Germany are just some of the countries Justin's travels have taken him. "I moved to France as a child in 1958," he says. "Family drew me back to Australia as I hadn't seen my mother for 20 years and I wanted to make sure she was OK."

Returning to Australia was not without its challenges. "I had to prove I was an Australian Citizen," says Justin wryly. "Although I was born here, I left so long ago."

It took Justin awhile to gather the 100 points of ID he needed. "I had to go to Melbourne to get my baptismal certificate from the old priest who'd nearly drowned me years ago," he laughs.

Justin returned to Brisbane, got a job and started to make a new life for himself. "I lived in a boarding house before I came to Brisbane Common Ground in 2012. I was one of the first tenants to move in and I've been here ever since," he declares.

Six years on, Justin says he feels very settled. "It's my home. I'm happy. It suits my needs. So many people who've moved out from here want to come back. It's a good place."



In August 2016 Justin joined the Common Ground Queensland Maintenance Team. "I was offered a position when I was made redundant at my previous workplace," he says.

Justin takes a lot of pride in his job and enjoys working with his supervisor Kathleen Burgen to keep the building in top shape.

"Kath is the one who inspires people. She really is. She's brilliant", he maintains. When people say you do a good job, I say Kath does a better one. She really has an eye for detail."

Outside of work, Justin enjoys relaxing at home and hanging out with his cat, Bella. "She's a narcissistic little miss," he rolls his eyes good-naturedly. "I've been to places, but I'm very much a person who stays put now. I've done all my running around. I don't need to do that anymore. I like a quiet life."

Though his globe-trotting days may be over, Justin is happy to pass on his travel stories and tips. "I always tell people to see Australia first before they go overseas," advises Justin. "Then explore the rest. But just make sure you wear your kidney belt when you ride your bike over the cobble stones in France," he grins.

"And ...if you hear the bells of a yak train coming along the path in Nepal, get out of the way quick. They won't stop for you."

## 2018 NAIDOC Week

This year NAIDOC Week is celebrating the invaluable contributions that Aboriginal and Torres Strait Islander women have made and continue to make, to our communities, our families and our nation's history. As part of the celebrations to be held, Q Shelter has profiled Aboriginal and Torres Strait Islander women who work in Housing. Our very own Kathleen Burgen is one of the amazing women that they have chosen to profile.

"I think NAIDOC Week is about recognising Indigenous people in the community and it's a bit like closing the gap, just bringing awareness," says Kath. "I don't think a lot of people are aware of the disadvantages and just how hard it is for some Indigenous people to overcome certain things."

"I think this year's theme, Because of Her We Can, was a great idea," she adds. "Growing up, seeing people like Cathy Freeman, Deborah Mailman in the media was really important to me. My kids now watch and admire Jessica Mauboy, so having those sorts of people in the media is important for young kids to see Indigenous women succeed."

Kath has been a valued employee of Common Ground Queensland since 2012 and holds key positions in the Maintenance Team and Functions Team. "I can honestly say I truly love working with this organisation," says Kath. "It's the best place I've ever worked."

"Before Common Ground Queensland, I was a HR Assistant and Payroll Officer for a construction company. My role was to work for a company that was all about profit, but now I feel that I'm actually helping people to have a nice place to live. A lot of the visitors who come to the building are Indigenous and are so polite and always call me Aunty or Sis. People deserve a nice place to live and I think it's a great environment for our tenants to have access to all the services like 24-hour security and the tenancy support workers."

You can read Kath's story here: [www.becauseofherwecan.org.au](http://www.becauseofherwecan.org.au)

### Building Information 2017-2018

**816**  
maintenance  
tasks







## Second Chances

When you meet Kerry you are struck by her quiet dignity and determination. It is often only in hindsight that we realise how each step has shaped the overall journey of our life. Kerry's story is about resolutions and choices... choosing to live a life with wholeness.

"In 2007 I moved from Sydney to Brisbane after my mother and sister agreed to let me move into their home as a landing platform. My aim was to get a job and move into my own place," says Kerry. "I had a drinking problem, not out of control, but I knew I needed to address it," she adds.

With the help of her local GP, Kerry was referred to the Alcohol & Drug Unit at the PA Hospital for assistance. "I also applied for public housing," explains Kerry. "But they said at the moment they couldn't help me because I was already in accommodation and not in a crisis situation."

On 2 January 2012 Kerry's mother and sister requested the police to evict her. "It almost crushed me," says Kerry sombrely. "I felt completely lost and betrayed. It was like throwing a baby out in the middle of a highway."

Fortunately, Kerry reached out to her PA Hospital social worker who assisted her with temporarily leasing a unit in South Brisbane. "Back then I was suffering from agoraphobia, (the fear of open spaces)," recalls Kerry. "The unit was facing the William Jolly Bridge and people used to wave at me when they walked past, which didn't help my anxiety."

During this time, she experienced more pressure when her mother and sister mounted court actions against her. Kerry says she almost lost any faith in human nature at that point.

As fate would have it, Kerry's life took a turn for the better. From her accommodation in South Brisbane, Kerry noticed another building going up across the lane. She was curious and mentioned it to her PA Hospital social worker. Further investigations revealed the building under construction was Brisbane Common Ground, the Queensland Government's first supportive housing initiative.

"It was exactly what I needed," says Kerry. "My social worker said 'This will be great, let's get you in there."

Brisbane Common Ground also includes Micah Projects who supports communities with assistance to resolve homelessness, isolation and associated health issues. You don't need any more negativity. You'll get back on your feet and return to the workforce."

Her social worker booked an appointment over the phone and Kerry went to the Housing Service Centre in the Valley and lodged an application that day.

"On the 10th September 2012 I received a call on my birthday from Andy Johnson of Micah Projects to let me know that I was being offered a unit to lease in Brisbane Common Ground," says Kerry. "On the 11th September at 9.30am I signed the lease, borrowed their trolley and moved my belongings across the lane way and set up my own home. That was the best birthday present I'd ever received!"

But the story doesn't end there. In 2014 Kerry was thrown another curve ball when she suffered renal failure and was told that it was terminal. The cooperation and communications between Common Ground Queensland and Micah Projects produced a major network of support

and assistance. Kerry says she worked closely with the on-site nurse (now the Manager of the Inclusive Health Clinic), Micah Projects team, her GP (who she refers to as her Guidance Professional) and Common Ground Queensland who ALL monitored and stabilised her living and access arrangements to provide her with comfort and safety within her own home. "When you are presented with a prognosis of terminal, you gladly accept any assistance from those you trust who offer reliable support and encouragement," reveals Kerry.

The journey back to wellness took time, commitment and unlimited support. In 2017 Kerry and her support team received consistent reports revealing a clean bill of health. "In 10 years my life turned around," affirms Kerry. "I have been through many life changing experiences; this one is a success story not just for me but for everyone who was involved with me during the past six years and my future journey. I'm happy within myself and I've gained inspiration to reboot and succeed in my career aspirations!" Kerry is already actively volunteering where she enjoys connecting with and working amongst the local community.

Kerry attributes her 'second chance' to a combination of positive attitudes that provided encouragement and restored her confidence in humanity. "The dedicated efforts of medical advancements, dietary modifications and sobriety allowed my body to mend," Kerry states with conviction. Despite being out of the danger zone, Kerry is very committed to continuing on her path of wellness. To maintain her health, she routinely utilises the on-site Inclusive Health Clinic alternative therapies such as yoga and acupuncture twice weekly and the podiatrist monthly. "The Masseuse also planned my Mindful Muscle routine," she adds.

At 58 years of age Kerry's new view on life is clearly positive as she talks about her current and future aspirations.

"I'm completing a Certificate III in Business Administration with an aim to secure a position as a Corporate Receptionist. I'm learning different software programs to enhance my skills. My objectives as a trouble-shooter are to identify problems and offer suggestions and ideas for solutions," she says matter-of-factly.

"Brisbane Common Ground is a place where ongoing encouragement ensures HOPE is alive! It's a place where people can regain confidence and embrace life. Previously I couldn't say I was grateful or felt proud, now I can say 'I am proudly grateful'. I enjoy my surroundings and with assistance from the Common Ground Queensland and Micah Projects Teams I've been able to create a *life* and a *place* where I truly love to call *home!*"







## An Environment for Better Choices

The past 12 months have been a fantastic time for health and wellbeing at Brisbane Common Ground. With continued support from exercise physiologist, Tim Douge and his dedicated team, our on-site gym; Rise @ Common Ground has continued to offer group fitness sessions twice a day throughout the week. Attendance has been strong with regular participants still making the most of their exercise programs and showing great improvement every day.

The opening of the Inclusive Health Clinic in March 2017 has encouraged more tenants to pursue physical activity or make better lifestyle choices. This has led to a number of new attendances at the gym. Over the next year, there are also plans to introduce a dietitian program to help tenants learn about healthy food choices through shopping tours, seminars and one-on-one health coaching if needed.

“There is mounting research regarding the benefits of exercise in structured and inclusive environments particularly in relation to managing mental health conditions such as depression, anxiety, PTSD and schizophrenia which are prevalent within the homeless and at risk populations. The use of consistent one on one interaction and support allows for long term changes to be made,” says Tim.

“Over the years, I’ve witnessed the positive impacts exercise has on people’s lives; to their confidence and decision making. There is a great desire from participants to improve themselves independently and enjoy the freedoms that healthier living can provide.”

Tim says the principles of cultivating independence and personal empowerment within a gym environment align well with the vision of Common Ground Queensland.

“The ongoing support of Common Ground Queensland for their tenants through their health and wellbeing is something that is inspirational,” he said.

“My team and I are proud to be a part of such a fantastic organisation. We look forward to many years of helping tenants achieve their best health outcomes.”



## Home Is Where the Art Is

Leona had a long career in teaching, before medical complications and a family breakdown steered her life in an unexpected direction.

“One of my biggest problems was my medical condition. My vertebrae slipped while I was still working in 2006 and I had a year off,” says Leona. “I lived off my super, because I thought ‘I’m going back to work, this will get better’. But it didn’t.”

Over the next few years Leona’s health deteriorated. Then, at the age of 65, she was faced with the decision to forfeit her family home. “I found myself with nowhere to live,” shares Leona grimly.

Not sure what her next steps were, Leona reached out for support. “That’s when Micah Projects got involved and assisted me to move out,” says Leona. Leona transitioned to emergency housing, before she was offered a place at Brisbane Common Ground in 2012.

“I realised I couldn’t manage much anymore, so in a way I was pleased to come here. I’ve had two quite major operations since moving in.

I couldn’t have done it without the support here. The fact that there was nurse in the building who could just say ‘You need to go and see a doctor now’ made so much difference. I had my daughter handy and a lot of friends in the building popping in with food and all that sort of thing. It was really lovely.”

Six years on, Leona says Brisbane Common Ground feels like home. “Family come and visit. Friends come and visit. I’m happy I’m in a place where I see people all the time, because life would be so dull without them,” laughs Leona. “And...there are a lot of things you can choose to do here if you want to.”

Not one to sit idle, Leona has taken the opportunity to rekindle her passion for art. “I did folk art when I was about 50 for a couple of years, but I put my paints away until I came here,” she shares. “I started going to the art classes and got involved in the ‘From the Ground Up’ project. That was my idea by the way – to have the tree growing up through the building, so I was really happy that they took that on board. I did a lot of things on each canvas. But I enjoyed it. It got me back into art.”

“Around the same time, I put a painting in to an *Art From the Margins* exhibition and I got an Emerging Artist Award. I found out I could draw faces. I was totally oblivious to the fact that I had any ability,” Leona says proudly.

Over time, Leona has explored different styles and techniques. “After my operation I couldn’t do much during my rehabilitation. So I started looking at YouTube and found fluid acrylic art. I got myself a six pack of colours and a pouring medium.”

Six months later, Leona had enough paintings to have her own exhibition in the Hope St Café. The exhibition sold out. Leona is now working on a commissioned piece for Common Ground Queensland.

“The part of the painting I like to do is the planning and the creativity. I’d just like to keep doing it and making people happy,” beams Leona.





## Moving Forward

For 20 years, Anthony was a high performing paramedic and his job was to save lives every day. But the stress of the job took its toll on him.

“Towards the end of my career, I was diagnosed with severe depression, I struggled with the job,” says Anthony.

“I couldn’t do it anymore, it was too full on. I ended up not being able to go to work, I couldn’t get out of bed, couldn’t put the uniform on.”

Things got significantly worse for Anthony. He ceased working and eventually had no choice but to sell his family home. In 2007, Anthony found himself without a home and started sleeping rough. “It was pretty awful, the worst thing was not having a family,” he shares.

“Sleeping on concrete and being in the weather is tough, but it’s knowing your family isn’t there for you...this is the hardest bit.”

After spending almost five years on and off the streets, living in shelters and retreating to homelessness, Anthony had endured enough.

“People mentioned Brisbane Common Ground to me and I’d heard about it, but never came to have a look. One day I came over and had an interview with the team here and it all started from there.”

Anthony truly believes moving in to Brisbane Common Ground saved his life. “The best thing about this place is that it’s safe, it’s got electronic keys, it’s got Concierge, security... I can live among people with other issues, but I don’t have to be bothered by them.”

“It’s not just homeless people here, it’s a mixture and real life is a mixture of people. People with jobs, people with addiction, people with social issues.”

With a stable, secure home, Anthony is focused on the future and getting things back on track.

“There’s positives already, I’ve got some family back....I’m talking to my parents and sons again. I’d like to work again, but the next step is getting healthy. It’s slow, but I’m getting there.”



## Tenant Engagement & Participation

### Brisbane Common Ground App

We are very excited to announce the development of our first interactive application (app) for tenants. The app will improve communication by allowing us to share information ‘in the moment’ through notifications, events and newsletters.

Tenants will also be able to access a range of online services. Soon... logging maintenance requests, booking appointments and providing feedback will all be possible with the touch of a button. Too easy and... best of all... no paperwork!

### Tenant Forums

Apps may save time in an increasingly busy world, but when it comes to quality engagement there’s no substitute for face to face contact. That’s why we value our regular tenant forums. Held three times a year, the forums provide opportunities for the Brisbane Common Ground community to come together to share information, put forward suggestions and discuss issues of concern.

Topics range from general building and tenancy matters to more tailored discussions around personal safety and wellbeing. The forums can also act as a catalyst for jumpstarting new initiatives; like the development of a tenant interactive app to improve communication!

### Engagement through Volunteering and Employment

Common Ground Queensland has always promoted opportunities for tenant engagement through volunteering and employment. Over the past year, we have employed 11 tenants within our Maintenance and Function Teams with an associated wage expenditure of \$67,713.

Volunteer contributions deserve an extra special acknowledgement. The generosity of tenants who give of their time freely to add value to our community cannot be underestimated. From tending our gardens to taking a lead role in facilitating building tours, we cannot thank you enough!

### Rise @ Common Ground – Afternoon Tea

Building community through fitness and friendship is an attitude our resident Exercise Physiologist, Tim Douge has fostered since the on-site gym, Rise @ Common Ground opened its doors two and a half years ago.

So when one of the gym’s dedicated regulars suggested an afternoon tea, he welcomed the idea.

Good company, juice and muesli bars. What more could you ask for? It was a great way to celebrate the year’s successes and to welcome new members.



Connect With Us



## Spreading the Word

In December last year we launched our new corporate video thanks to the generous and talented Tom Vergotis from Verg Media. Tom donated his time and talents to create an engaging and inspiring production featuring two of our formerly homeless tenants and showcasing the principles of our supportive housing model.

Tom was first introduced to Common Ground Queensland when he attended a function held by the Public Relations Institute of Australia (PRIA) at Brisbane Common Ground. During the event, our CEO Sonya Keep gave a presentation on the model of supportive housing and its effectiveness as a solution to chronic homelessness. The presentation struck a chord with Tom and he saw an opportunity to support our work. He discussed the model further with fellow PRIA member and CGQ Director Deanna Nott and decided to offer his services on a pro-bono basis.

Tom had previously been involved in creating promotional content for homelessness services and therefore had a sound understanding of the challenges that people who are homeless face. He could also see that supportive housing offered a way for people to overcome these challenges once they had a secure and affordable place to call home.

Tom's breadth of skills enabled him to engage sensitively with our tenants to enable them to tell their story while he expertly captured the essence of the model through interviews with our CEO and video footage that included the use of a drone!

We are extremely grateful to Tom for his generosity and support and to our tenants Shar-Lee and Anthony for their courage in telling their story and allowing us to share it on our website and social media. We have had overwhelmingly positive feedback from those who have seen the video. Make sure you check it out on our Facebook page.

Verg Media specialise in visual content creation, including video, photos, animations and drone work. You can find out more about their work at [vergmedia.com.au](http://vergmedia.com.au)



## Making the Most of Now

Erma has been living at Brisbane Common Ground for five years. "I was staying with my sister and her four kids but it got really, really crowded so I decided to move out and get my own place," she says.

"I like living here. I've got privacy and can do my own thing. And..." she grins, "I don't have to babysit the kids."

Erma says she loves the hustle and bustle of city living. "When we came to Australia from the Philippines we used to live in Gympie, but it was too quiet," she recalls. "There's not much to do. But in the city, there are a lot of activities. It's a lot more fun. I like to go out and make new friends."

Living at Brisbane Common Ground has opened other doors for Erma. "Last year, I started working with the Common Ground Queensland Functions Team," she says. "Staying busy helps me get rid of stress and keeps my head refreshed."

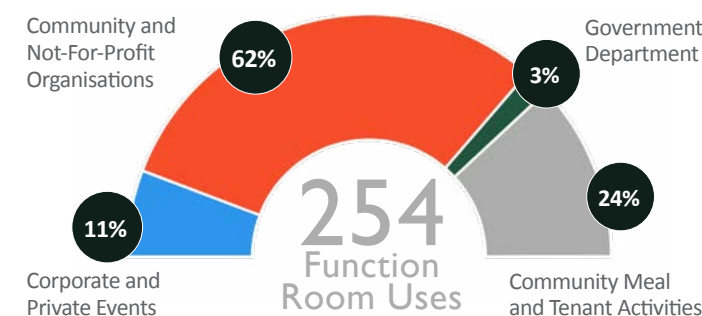
"I also like it because I don't have to catch a bus or train; the work is right here in the building. My last job was at a restaurant in Woody Point, near Redcliffe and it was a long way to travel."

For Erma life right now is a stepping stone to bigger things. "I want to get more work and save money, so I can buy my own apartment, instead of renting," she

shares. "I'd like to be able to have a place for my nephews and nieces to stay over."

In the meantime, Erma is determined to build on her skills and make the most of every opportunity. "I've just had my first driving lesson and I plan to do work experience in the Hope Street Café," she says excitedly. "I've got confidence just like my mum!"

### Function Room Bookings 2017-2018



### Tenant Employment 2017-2018

Team	Wages	Hours
Maintenance Team	\$58,378	2,216
Functions Team	\$9,335	309
<b>Total</b>	<b>\$67,713</b>	<b>2,525</b>





Community of Practice



Coffee with a Cop



Moonlight Magic



Christmas BBQ

## Community Connections

### Community of Practice

The Common Ground Community of Practice is still going strong. Each month workers from the various Common Ground initiatives across Australasia teleconference to discuss trends and cases from their shared experience of supportive housing. Once a year, the group meets in person, rotating through each site. This year our colleagues in Tasmania hosted the annual catch-up. We would like to thank our gracious hosts Ant and Jade for organising the 2018 event and for showing us their building in Campbell Street, Hobart.

While the design and functionality is markedly different from Brisbane Common Ground, it retains the central aspect of providing high quality, affordable housing units within a secure, supportive environment. Topics covered across the two days included: Home vs Institution; Hoarding and Squalor; Allocations Policies; Support for People with Drug and Alcohol Issues and a wonderfully insightful presentation on the National Disability Insurance Scheme (NDIS) - thank you Kate and Sam from Canberra. You will note the term "Australasia" rather than merely Australia, as we welcomed our newest members to the fold; Ilana and Helen from Auckland City Mission who updated us on the progress of their 80-unit project, which they hope will come online around September 2020.

The group is designed to have only team leaders or operational workers as members rather than CEOs or higher level executives. It is galvanising to hear we are not alone in the challenges we face to deliver our supportive housing service and despite minor variances in each site, the core commitment to sustaining permanent tenancies for people who have been without secure accommodation for so long is upheld. This commitment is clear across the board, so big props to all Common Grounders!

Thank you also to Felicity Reynolds of the Mercy Foundation for facilitating our little group over so many years and for being such a keen advocate of permanent, secure, supported housing as the solution to long-term homelessness. Seems so simple when you put it like that.....

### Brisbane Open House

Our fourth year of participation in the 2017 Brisbane Open House – Unlock Your City Program was a resounding success despite the inclement weather. The event has become an annual tradition and is a great opportunity for us to open our doors to the community. We are always struck by the keen interest expressed by visitors to learn about the supportive housing model and the role it plays in alleviating homelessness. We extend our sincere appreciation to all the staff and tenants who volunteered their time to make our visitors feel welcome. In particular, we would like to thank Cameron Doo, a long-term tenant of Brisbane Common Ground for taking a lead role in facilitating the guided tours on the day.



### Coffee with a Cop

Our recent brush with the law was a real treat! Hosted by West End Community Beat Officer, Senior Constable Sandi Trembath, Coffee with a Cop brings the police and the community together – over coffee – to discuss issues of concern and to learn more about each other. The informal get-together at the Hope Street Café in June was well attended by police from the West End Station, the Riverside Patrol Crime Prevention Unit and VIPs (Volunteers in Policing) along with Brisbane Common Ground neighbours and tenants. We look forward to many more to come!



### Moonlight Magic Dinner Dance

Every year our on-site partner, Micah Projects hosts the spectacular Moonlight Magic Ball – it's always a grand night and one many of our tenants and staff look forward to attending.

This year was no exception. Fine attire, fine food, fine company and a 'get down and boogie' band that packed the dance floor all night long!

*"I have been going to Moonlight Magic for many years. It's different every year. You meet some lovely people."*

Pearl, tenant of Common Ground Queensland.

### Christmas BBQ

Another annual tradition at Brisbane Common Ground is the Christmas BBQ. It's always a great turn out – after all who can resist the tantalising smell of a good cook up and an afternoon catch-up with friends set amidst a backdrop of stunning city views.

Hats off to Phyllis Patterson from Micah Projects and Erin Smith from Common Ground Queensland who always make a special effort to create a festive vibe. A heart felt thanks to all of the staff and directors for rolling up their sleeves to lend a hand.

*"Christmas can't be bought from a store... Maybe Christmas means a little bit more."*

Dr. Seuss





Back left to right: Michael Ryall and Mark Fenton. Front left to right: Justin Hogg (Company Secretary), Peter Pearce and Deanna Nott.

## Board of Directors

### Peter Pearce, Chairman

Peter Pearce currently works as a General Manager in the aero-medical retrieval industry and as a non-executive director in the private acute health care industry. Peter has over 30 years' experience in not-for-profit and charities governance with organisations working in employment, homelessness, housing, child and family support, acute health care and child care. He has worked in senior roles in aged care, health, politics, public service, business development and general management.

Peter is a fellow of the Governance Institute of Australia and has completed the advanced Australian Institute of Company Directors (AICD) company director's diploma. He holds a Masters degree in Public Sector Management, a Master in Ethics & Legal Studies and other qualifications in social science and business.

### Mark Fenton, Deputy Chairman, Audit and Risk Committee Chairman

Mark joined the Board in 2015 and is the chair of the Audit and Risk Committee. He has more than 15 years of experience as a company director. He is the Chair for the Queensland Alliance for Mental Health Ltd and is a director for Community Mental Health Australia Inc and UQ International House Foundation Ltd.

Mark was the Chair at John Paul College Ltd and the Arts Investment Advisory Board that provided strategic and funding advice to the Queensland Government. He served on the Board of the Queensland Ballet Company. Mark is a finance executive with over 25 years of experience, is a fellow with CPA Australia and a graduate member of the AICD. Mark is the Chief Financial Officer for Endeavour Foundation. He has worked for businesses in the professional services, manufacturing, retirement living, retail, disability services and membership services sectors.

### Mark Lightfoot, Committee Member of the Supporter Engagement and Advocacy Committee

Mark is a Partner in the Banking and Financial Services Group of HWL Ebsworth Lawyers. His clients include major Australian banks and financial institutions.

Mark's experience includes documenting and advising on the structuring of a range of debt finance transactions including property development and investment finance, construction and project financing, and equipment finance. He also has significant experience in securities enforcement and work-outs and advising financial institutions regarding pre-enforcement strategies.

Mark regularly undertakes significant pre-lending reviews and security due diligence on behalf of his financier clients. In addition to acting for financial institutions, Mark also regularly acts for several corporate clients with respect to their project finance requirements.

### Joanna Spanjaard, Committee Member Audit and Risk Committee

Joanna is a Partner in the Risk Advisory Practice at Deloitte. She has over 20 years' experience in risk management developing, implementing and providing assurance over all aspects of risk management including risk frameworks, risk appetite, risk maturity diagnostics, risk governance, culture and operating models.

Joanna also has deep experience in many industry sectors including not-for-profits, health, public safety, energy, mining and water and regularly facilitates emerging, strategic and operational risk workshops with Boards and senior executives. She is a mechanical engineer and is also a Board Member of the Industry Advisory Board, Electrical Engineering, University of Queensland.

### Deanna Nott, Supporter Engagement and Advocacy Committee Chairman

Deanna Nott has extensive communication, marketing and public relations experience in both the private and public sectors. Prior to launching her firm Wings Public Relations, specialising in media relations and communication strategy development for a wide range of clients, Deanna gained a high profile in south-east Queensland and beyond as Logan City Council's head of media and communication by developing award-winning campaigns designed to change perceptions of the city located between Brisbane and the Gold Coast. Deanna spent 20 years working as a communications specialist within the Department of Defence before her move into local government. Deanna is renowned for her passion, love of crafting the perfect pitch and devotion to excellence.

Deanna's energy and expertise in the communication field has led to key roles in the public sector, including appointment as Aide-De-Camp to the Governor of South Australia. Deanna also serves as a Royal Australian Air Force Squadron Leader Reservist, joining in 1994. In November 2012 she was awarded an Australian Defence Force Silver Level Commendation for her efforts in promoting the benefits of Reserve service to the Australian community.

In September 2014, Deanna was appointed to the Public Relations Institute of Australia (PRIA) Queensland Council and is an active mentor and supporter of young PR specialists. She was humbled and honoured to be made a Fellow of PRIA in September 2017. Deanna holds an undergraduate degree in Arts from Bond University, a Master of Defence Studies from the University of New South Wales and is also a Graduate of the AICD.

### Michael Ryall, Future Projects Committee Chairman

Michael is a Chartered Accountant with over 20 years' experience in hospitality and property organisations in Australia, UK and the Middle East. Over this time, he has developed an expertise in financial management and reporting, governance, business management, strategic planning and project management. His financial and commercial experience provides a detailed understanding of the property industry, real estate practices and financial reporting within the industry.

Michael is a Graduate of the AICD, a member of the Financial Executive Institute of Australia and a Fellow of the Institute of Place Management in the UK. He holds qualifications in Strata Management and Hotel Management, has a Master of Professional Accounting and post graduate qualifications in Applied Finance.

### Christine Grose, Committee Member of Future Projects Committee and the Supporter Engagement and Advocacy Committee

Christine Grose has over three decades of direct service delivery and management experience in the community sector - in particular in the areas of homelessness and youth at risk.

Christine has served on the 4 Walls (later Compass Queensland) Board as well as numerous other community Management Committees throughout her career. Her focus for her voluntary and paid work is on implementing structural change and supporting community capacity-building, in the service of social justice. Christine currently works as a Client Services Manager with a medium-sized Community Services organisation in South East Queensland (SEQ).

### Arabella Douglas, Committee Member of the Supporter Engagement and Advocacy Committee

Arabella is a Minyunbal woman from Fingal Head and her country straddles Yugambah country (South East QLD) and the Bundjalung country (Far North NSW). Arabella is from the Gold Coast, SEQ with traditional links between the Logan River and the Tweed River, respectively.

Arabella is an environment and planning lawyer having worked in the areas of social and environmental sustainability, resources and housing as a Senior Development and Environmental Lawyer, Government Adviser and Senior Executive of Public and Corporate Sector. Arabella acts as Principle and Board Director focusing on large-scale infrastructure, environment and planning, social and economic sustainability and strategic business improvement. She advises private companies, governments and corporates, specialising in social and economic sustainability, in the area of social impact investing (SII) linking her areas of expertise and passion.

Arabella is the inaugural winner of the Chief Executive Women's Scholarship 2012 for Women in Leadership (AGSM – CEW) and was admitted to the Supreme Court of NSW as well as the High Court of Australia. She is also a graduate of the AICD.



Left to right: Joanna Spanjaard, Mark Lightfoot, Christine Grose and Arabella Douglas.

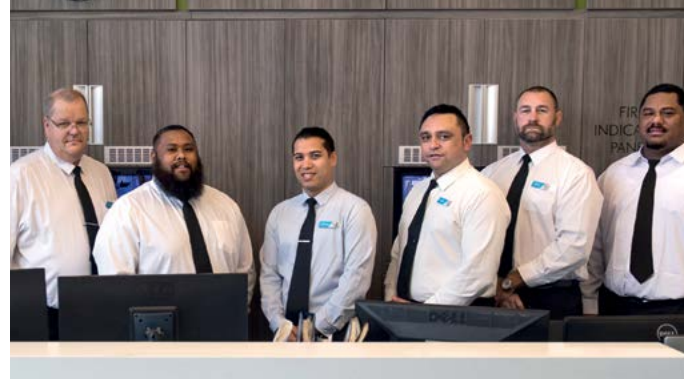


# Common Ground Queensland's Teams

## Operations Team



## Concierge Team



## Maintenance Team



## Functions Team



# CQUniversity Work Placement

During my work placement at Common Ground Queensland, I have grown both personally and professionally. I felt lucky to have the opportunity to put my marketing and public relations studies into practice and to perfect my skills in a real-world setting. Some of the key projects I worked on included the implementation of the fifth anniversary social media campaign and the development of the 2017 Annual Report.

As the weeks went by, I became more confident with interviewing and translating content. I also helped to design a tenancy survey booklet, a venue hire pamphlet and a detailed events calendar. The team were very understanding and flexible and encouraged me to contribute.

It was great to be part of a positive organisational culture.

Overall I have gained so much from my experience at Common Ground Queensland and will be forever grateful for the knowledge and skills I have learnt.



Madison Reck is currently enrolled in a Bachelor of Business in Marketing and Public Relations at CQUniversity.

# Raising the Curtain with QPAC

## Spirit of Christmas

When you think of the Queensland Performing Arts Centre (QPAC), culture springs to mind. Music, theatre, dance, the pulse and hum of drama, colour and sound. QPAC supports the creative and invites us to be a part of it.

Perhaps less visible is QPAC's unique ability to raise the curtain on community issues that don't always get the spotlight. Let's face it; ending homelessness is probably furthest from your mind when you go to see a show.

But that's exactly what patrons were asked to consider when QPAC invited Common Ground Queensland to collect donations at their Spirit of Christmas concerts last year. A generous outpouring of support saw us raise over \$7,700... a fantastic result!

Never more so than today is the need to raise awareness for those who cannot advocate for themselves. We sincerely thank QPAC for their ongoing support and for providing us with an opportunity to extend our reach into the communities in which we work. We would also like to thank all of the donors for their generous contributions and our amazing volunteers who gave up their time at Christmas to support those who do not have a place to call home.

## Stair Walk Fundraiser

QPAC has a lot of stairs inside (easily over 2,000). So what could be better than to spend a Friday afternoon climbing them for a good cause! In May this year, QPAC staff teamed up with Common Ground Queensland Chairman Peter Pearce, CEO Sonya Keep and a few keen employees to complete a stair climb to raise funds for our on-site gym, Rise @ Common Ground. QPAC staff raised more than \$200 and the group collectively clocked around 40,000 steps. Fitness, fun and funky headbands – a great way to end the week!







## Thank You

Common Ground Queensland would like to thank and recognise the following individuals and organisations who have invested in our initiatives and outcomes throughout the year.

### Investment through Volunteering

Andy Currey	Jesse Bond
Ann O'Sullivan	Joanna Spanjaard
Anthony Hernandez	Joey Stephens Brennan
Brendon Donohue	Joseph Paasi
Cameron Doo	Justin Hogg
Cathy Stephens	Kathleen Burgen
Cheryl Desmarais	Leo Tellam
Chris Tabrett	Madison Reck
Christine Grose	Malcolm Upton
Clare Gambaro	Marilla Currey
David Hodge (Rise Industries)	Mark Fenton
Deanna Nott	Michael Kelly
Deb Jones	Michael Nycyk
Elvira Couper	Nilima Harjal
Emily Wobcke	Phoebe Noon
Emma Dorge	Rick Verenitani
Erin Buys	Rikki Pieters
Erin Smith	Saskia Tabrett
Ineka Tabrett	Stacey Currey
Jai Houltham	Susan Wagner
James Fisher	Sylvia Currey
Jeanie Watt	Tim Douge

### Investment through In-kind and Financial Support

Deloitte	Milaan Latten
HBL Ebsworth Lawyers	QPAC
Iridium Health	Rebecca Pielli
Kaye Cooper	South Bank Business
Leo Tellam	Verg Media

### Partners and Affiliates

- 3rd Space (formerly 139 Club)
- Australasian Housing Institute
- Business South Bank
- Clemente
- Community Housing Providers Queensland (CHPs for QLD)
- Griffith University
- Grocon
- Iridium Health
- Micah Projects
- Q Shelter
- QCOSS
- QPAC
- Queensland Police Services (QPS)
- Rise Industries
- School of Hard Knocks
- Songlines Community Choir



## Supporter Program

When you support Common Ground Queensland, you add your voice to our call to end homelessness.

Visit [commongroundqld.org.au/supporters](http://commongroundqld.org.au/supporters) and become an official supporter of Common Ground Queensland.

We'll keep you informed of our projects and successes and invite you to share in our journey to bring hope and to change lives.





**common  
ground**

QUEENSLAND  
ending homelessness

**ANNUAL REPORT  
2017 - 2018**

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OFFICE 15 Hope Street, South Brisbane, QLD, 4101 | POSTAL ADDRESS PO Box 3180, South Brisbane BC, QLD, 4101  
EMAIL [admin@commongroundqld.org.au](mailto:admin@commongroundqld.org.au) | PHONE (07) 3370 8320 | WEBSITE [www.commongroundqld.org.au](http://www.commongroundqld.org.au)